

# 2015 Short Term Tactical Plans

Posted on February 9, 2015

In the 2013-2014 year, the Technology Council surveyed faculty, staff and students about where improvements were needed with technology and which direction we should be headed.

#### **Annual Plan for 2015-16**

- Encourage network storage use for Lane documents (SuL) In process
- Continue to improve internal change control processes (StL)
- Expand support for end-user devices like smart phones and tablets on the network (SuL)
- Implement Google Apps for Education, giving students an ".edu" domain based email (SuL)- In process
- Achieve PCI Compliance for all credit card transactions throughout the college. (SuL)
- Expand wireless access locations especially in the CLASS project area (SuL) In process
- Investigate and possibly implement a Lane mobile app that provides similar information to myLane. (DigL)
- Implement a Single Sign On portal (DigL) In process
- Develop a messaging framework with support for online text messaging (DigL)
- Implement Banner XE registration and Attendance tracking (SuL) In process
- Expand development and use of Argos reports and dashboards across the college (AL)
- Begin Degreeworks planner implementation (DegL)
- Develop failover capacity between downtown and main campus servers (SuL)
- Implement CIT virtual bench lab (SuL)
- Develop a tool for the CTE program updates (StL)
- Improve the PTSOA process for administrative assistants and HR (StL)
- Business continuity infrastructure upgrades and additions (SuL)
- Groupwise server software upgrades (SuL) In process
- Improve Macintosh integration on the network (SuL)
- Smart classroom implementations and updates (SuL) In process
- TV station upgrade (LO) In process
- Miscellaneous infrastructure upgrades, patches, and changes (SuL)
- Encourage and enable OER development among faculty (LO) In process
- The augmentation of the Faculty Technology Specialists team in order to help address the changing online needs of the college (LO)
- Work to secure funds to ensure adequate development and support of online courses as well as sustain existing resources.
  (LO)

The key for alignment to the Five Year Technology Plan is as follows:

FastLane – FL AnalyzeLane – AL DegreeLane – DegL AgileLane – AgL StreamLane – StL DigitalLane – DigL

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SustainLane – SuL LaneOnline – LO InnovateLane – IL

This list of issues to work on was determined by our 2014 survey, summarized below by a series of projects and initiatives many of which are underway. The survey issues we identified are as follows:

### **Student Focused Issues**

- 1. Train faculty and advocate for a more unified and consistent course layout in Moodle.\*
- 2. Increased computer lab access (workstations and hours) across campuses (Main and Downtown).\*\* open lab
- 3. More comprehensive wireless (WiFi) access on campus.\*
- 4. Email for Lane students\*
- 5. Mobile apps for Moodle/Learning
- 6. Mobile app for the school (maps, ability to register for classes)\*
- 7. Access to up-to-date software in centralized lab locations to offset computer classroom use as labs.\*
- 8. A clearer, less cluttered website\*
- 9. Updated computers in classrooms and labs\*\*
- 10. Access to computer checkout for students\*
- 11. Technology/digital literacy trainings for students\*
- Printing issues\*

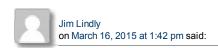
## Faculty/Staff Issues

- 1. Access to enough computer classrooms
- 2. Access to up-to-date software
- 3. Slow computers need replacing\*
- 4. More LMS trainings\*
- 5. Digital literacy assessment/training for students\*
- 6. Single sign-on (SSO) so that you log in with your info once and the credentials work across all the college's systems.\*
- 7. A better ticketing system for support\*
- 8. More comprehensive wireless (WiFi) access on campus.\*
- 9. Email for students\*
- 10. Improved Mac support\*
- 11. Professional Development for staff
- 12. A different email solution than GW\*
- 13. Support staff at the downtown campus\*
- 14. Employee Communication Policy\*

Posted in Uncategorized Tagged 1 year plan, annual technology plan, one year plan, tactical plan, Technology Council, technology plan, Technology short term Plan, Technology Strategic Plan permalink [https://blogs.lanecc.edu/techcouncil/2015/02/09/2015-technology-plans/]

#### **Comments**

2015 Short Term Tactical Plans — 3 Comments



Very comprehensive, proactive, and aggressive! Especially like the categories of projects, and the student and faculty/staf focus. Very good work!

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<sup>\*</sup>Included in the tactical plan or are currently being addressed.

<sup>\*\*</sup>Items being partially addressed.



A fee for online will discourage online course enrollment, and what about hybrids? Will there be a 1/2 fee? And enhanced classe? I don't think it's a good idea. I think the Tech Fee–perhaps modified–should be used to improve online learning environments.



While I'm of course not a big fan of adding more costs to our students' lives, I'm not sure that an additional fee for online classes would discourage students if it was modest; most see a significant savings in not having to travel to campus, hire childcare providers, or miss work.

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