May 21, 2014

Titan Store

Fund 611100

| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 Proj. |
|---|----------------|----------------|----------------|----------------|------------------------|----------------|----------------|
| Revenue | 6,011,224 | 7,353,109 | 9,153,965 | 9,385,406 | 8,981,841 | 8,048,752 | 7,203,633 |
| Personnel | 1,023,507 | 976,024 | 1,086,479 | 1,186,770 | 1,337,307 | 1,430,214 | 1,394,459 |
| Materials & Services | 4,674,860 | 5,713,484 | 7,193,724 | 7,043,438 | 7,046,285 | 6,145,850 | 5,474,761 |
| Income from Operations | 312,857 | 663,601 | 873,762 | 1,155,198 | 598,249 | 472,688 | 334,413 |
| Transfers In | 141,427 | 277,795 | - | 10,000 | | | - |
| Capital Outlay | 10,350 | 5,208 | 14,150 | 76,594 | 10,424 | 176,407 | - |
| General Fund Contribution | 202,611 | 368,572 | 21,105 | 854,247 | 1,498,511 | 737,322 | 709,699 |
| Net Income | 241,323 | 567,615 | 838,507 | 234,358 | (910,685) | (441,041) | (375,286) |
| Beginning Fund Balance Restriction for Bond Use* | 2,430,307 - | 2,671,630 - | 3,239,245 - | 4,077,752 - | 4,312,110 1,460,804 | 1,940,621 - | 1,499,580 - |
| Ending Fund Balance | 2,671,630 | 3,239,245 | 4,077,752 | 4,312,110 | 1,940,621 | 1,499,580 | 1,124,295 |

^{* 2012} Board decision

May 21, 2014

Conference and Culinary

Foodservices

Fund 611200

| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 Proj. |
|---------------------------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Revenue | 1,595,881 | 1,898,737 | 2,208,535 | 2,683,571 | 2,532,112 | 2,328,560 | 2,037,490 |
| Personnel | 571,094 | 584,384 | 714,994 | 840,097 | 936,693 | 1,010,639 | 1,066,224 |
| Materials & Services | 896,580 | 1,024,032 | 1,270,937 | 1,459,714 | 1,494,461 | 1,410,155 | 1,159,332 |
| Income from Operations | 128,207 | 290,321 | 222,604 | 383,760 | 100,958 | (92,234) | (188,066) |
| Transfers In | - | 1,500 | 28,198 | | | - | _ |
| Capital Outlay | - | - | - | 22,072 | = | - 1 | 2,800 |
| General Fund Contribution | 68,141 | 66,502 | 70,566 | 77,892 | 71,433 | 134,195 | 83,792 |
| Net Income | 60,066 | 225,319 | 172,059 | 283,796 | 29,525 | (226,429) | (274,658) |
| Beginning Fund Balance | (98,399) | (38,333) | 186,986 | 367,223 | 651,019 | 680,544 | 454,115 |
| Ending Fund Balance | (38,333) | 186,986 | 367,223 | 651,019 | 680,544 | 454,115 | 179,457 |

Center for Meeting and Learning

Fund 611400

See also Strategies for Increased Revenue on following pages

| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 Proj.* |
|---------------------------|----------|---------|----------|----------|-----------|-----------|-------------|
| Revenue | 902,863 | 912,804 | 800,241 | 761,332 | 910,509 | 962,328 | 796,463 |
| Personnel | 625,780 | 625,548 | 635,156 | 608,890 | 649,062 | 709,173 | 723,356 |
| Materials & Services | 254,964 | 212,675 | 167,697 | 204,139 | 204,762 | 223,099 | 184,634 |
| Income from Operations | 22,119 | 74,581 | (2,612) | (51,697) | 56,685 | 30,056 | (111,528) |
| Transfers In | | | 10,052 | - | - | - | |
| Net Working Capital | - | 195 | =1 | 84,674 | (84,674) | | |
| Capital Outlay | 7,985 | - | 8,337 | 35,750 | 4,449 | 17,000 | 5,000 |
| General Fund Contribution | 57,804 | 71,023 | 76,550 | 80,580 | 77,416 | 90,721 | 92,332 |
| Net Income | (43,670) | 3,753 | (77,447) | (83,353) | (109,854) | (77,665) | (208,860) |
| Beginning Fund Balance | 202,039 | 158,369 | 162,122 | 84,675 | 1,322 | (108,532) | (186,197) |
| Ending Fund Balance | 158,369 | 162,122 | 84,675 | 1,322 | (108,532) | (186,197) | (395,057) |

^{* 2014} was start up year for Downtown CENTER

Conference and Culinary Combined

| Income from Operations | 150,326 | 364,902 | 219,992 | 332,063 | 157,643 | (62,178) | (299,594) |
|----------------------------|---------|---------|---------|---------|----------|-----------|-----------|
| Net Income | 16,396 | 229,072 | 94,612 | 200,443 | (80,329) | (304,094) | (483,518) |
| Beginning Fund Balance | 103,640 | 120,036 | 349,108 | 451,898 | 652,341 | 572,012 | 267,918 |
| Ending Fund Balance | 120,036 | 349,108 | 451,898 | 652,341 | 572,012 | 267,918 | (215,600) |

Center for Meeting and Learning Strategies for Increased Revenue

Overview - S.W.O.T

Strengths

- Professional, seasoned staff providing an optimal guest experience
- Student mentoring, involvement and support of CAHM program
- Industry-best sustainable event practices and policies
- Great food, locally sourced, seasonal and supplemented by Lane's Learning Garden
- New location, downtown opens new markets & increases revenue capacity
- Central location (main campus) in the state of OR, directly off I-5 (target market: state-wide events)

Weaknesses

- No hotel on or adjacent to the Lane Campus- takes the CENTER out of consideration for most multi-day conferences and events
- Capacity is too small for any event over 375. The CENTER is losing clients after their events are so successful that they out-grow us (examples: SEIU, Hosea Youth Services, Catholic Community Services, Harvest Dinner capacity)
- Lobby is too small
- Budget restraints reduce the number and scope of internal events. Some no longer exist or are housed elsewhere (examples: SOAR, Classical Cuisine dinners, events such as the Peace Conference now housed in the Longhouse)
- Some local community members view the Main Campus as "far" away

Opportunities

- Students
- Develop Off-premise target markets
- Increase CENTER Downtown utilization through identifying and reaching target markets that are unique to downtown
- Bring Center Downtown out of start-up and stabilize presence and services available at that location.
- Increase co-sponsored events through Lane affiliations.
- Social Media development
- CENTER fundraisers, educational events and increased opportunities for relevant student co-op experiences

Threats

- Possible new competitive venues in the area
- Remain competitive with pricing while providing access to diverse community groups and supporting internal event discounts
- Increased general fund contribution and decreased internal revenue
- Scheduling challenges for events with expanded room requirements
- Lost revenues from canceled events due to campus closures (i.e. weather)

Center for Meeting and Learning Strategies for Increased Revenue

Goals/Paths

Cost Controls

- Food cost 28-32%. **Currently 32.33%.** New menus this summer. Increased use of CA student product/fabrication and Learning Garden produce.
- Labor (hourly) = 11-13%. Currently 15%. Stabilize hourly workforce. Develop two lead servers. Develop Interim Banquet Coordinator, increase set-up productivity and accuracy. Rotate Coordinator responsibilities downtown with all CML administrative staff.
- M&S 2%. At goal continue to scrutinize all purchases and consider on-campus alternatives or repurposed or reusable options, or a technology based solutions.

Downtown Center

- Increase occupancy from 2% to 15% through year two of start-up
- Pursue group long-term contracts such as BNI
- Hold Business Connections luncheons Downtown (8) times per year
- Schedule a coordinator downtown for one complete day each week to focus on marketing the CENTER Downtown – rotating schedule to start 5/8/14
- Collaborate with SBDC for referrals

Off-premise

- Catering Logo similar to the CENTER Main Campus and the CENTER Downtown logos to read CENTER Catering.
- Become a member of "Engage" a Eugene wedding professionals networking and referral group.
- Participate in Brides on Broadway
- Partner with Non-profit groups sharing our core values to provide catering for high-profile events.

Main Campus

- Increase Internal Catering and Event sales review college policies and develop win-win strategies
- Raise \$100,00 to replace CENTER a/v Unit Plan? Loan? Fundraising
- August 20, 2014, 1st Annual fundraising event Al Fresco! to be held in Learning Garden, Title Sponsor Ninkasi, additional Community partners and sponsors. CAHM relevant student Co-op opportunities.
 Projected revenue after expenses = \$35,000
- Re-structure Bar Service and raise prices, maximize use of square for controls and reporting capability.
- Increase foot traffic and art sales in the David Joyce Gallery through participation in the First Friday Artwalk, increased social media and art sales during the Al Fresco! Event.

Sales & Marketing

- Website Streamline, update
- Social Media Development
- Community Networking Sales group out of the office and into the community. Networking events, building community connections and advocates
- Reinstate Newsletter

May 21, 2014

International Program

Fund 625000

| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 Proj. |
|---------------------------|------|------|-----------|-----------|-----------|-----------|------------|
| Revenue | | - | 1,457,446 | 1,821,597 | 1,986,924 | 2,523,560 | 3,280,628 |
| Personnel | | - | 171,342 | 411,111 | 528,533 | 619,666 | 824,439 |
| Materials & Services | - | - | 176,713 | 316,225 | 371,352 | 596,976 | 888,664 |
| Income from Operations | | - | 1,109,391 | 1,094,261 | 1,087,039 | 1,306,918 | 1,567,525 |
| Transfers In | - | - | 2,239 | - | - | 143 | |
| Capital Outlay | = | - | - | - | 130,115 | 1,474 | 153,200 |
| General Fund Contribution | - | - | - | 2,900 | 710 | 1,125,139 | 1,000,000 |
| Net Income | | | 1,111,630 | 1,091,361 | 956,214 | 180,448 | 414,325 |
| Beginning Fund Balance | - | - | - " | 1,111,630 | 2,202,991 | 3,159,205 | 3,339,653 |
| Ending Fund Balance | - | := | 1,111,630 | 2,202,991 | 3,159,205 | 3,339,653 | 3,753,978 |

In fiscal year 2015 the International Program will be adding two additional ESL faculty and will begin a recurring general fund contribution of \$500,000 or 1/2 of income from operations, whichever is greater. The program's fund balance is intentionally reserved as a sinking fund to cover future expansion plans to realize its goal of 1,000 international students by 2020 and to provide continuity in the event of a major international incident.

May 21, 2014

Housing Program

Fund 626000

| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 Proj. |
|------------------------|-------------|---------------------------------------|----------|----------------------------|------------|---------|------------|
| Revenue | - | - | - | - | - | 914,680 | 1,517,300 |
| Personnel | | - | - | - | - | - | - |
| Materials & Services | 4 | - | = | = | 28,820 | 775,761 | 776,000 |
| Income from Operations | | | - | And the latest the same of | (28,820) | 138,919 | 741,300 |
| Transfers In* | <u> </u> | - | - | - | 500,000 | - | - |
| Capital Outlay | - | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | | .= | | | - |
| Public Safety Transfer | - | - | - | - | - | 100,000 | 100,000 |
| Debt Service | *** | - | = | - | - | = | 718,928 |
| Net Income | - | - | <u> </u> | - | 471,180 | 38,919 | (77,628) |
| Beginning Fund Balance | | - | - | - | = 0 | 471,180 | 510,099 |
| Ending Fund Balance | , · · · - i | 7- | - | (-) | 471,180 | 510,099 | 432,471 |

^{*\$500,000} working capital contributed by the bookstore in 2012 as part of the approved allocation for downtown campus projects.