



# Lane Family Connections

## Child Care Resource and Referral

### Lane County, Oregon

## 2002-2003 Highlights

### Parent Services: Strong, Nurturing Families

*High Level Outcome #8B): Increase availability of high-quality, safe, accessible affordable child care*

Parent requests for general child care information:	<b>6,544</b>
Child care resource and referral comprehensive consultations:	<b>1,649</b>
Number of children in families who received comprehensive services:	<b>2,403</b>
Percent who received DHS child care subsidy and comprehensive services:	<b>89%</b>

### Provider Services: Healthy, Thriving Children

*High Level Outcome # 8A): Increase child care availability*

Lane County capacity (total child care slots in all types of care):	<b>10,354</b>
Estimated demand for paid child care: <sup>1</sup>	<b>13,623</b>
Training and technical assistance calls:	<b>2,024</b>

**Lane Family Connections 2001 – 2002 Enrollment Data<sup>1</sup>**

	New '01-'02	Infant/Toddler	Odd Hours	Special Needs	Accept DHS	Urban	Rural	Total
Centers	16	56	9	98	145	135	29	164
Family <sup>2</sup> /Certified <sup>3</sup>	221	791	419	468	648	639	154	793
School Age <sup>4</sup>	24	N/A	46	44	10	150	28	178
<b>Total</b>	<b>261</b>	<b>847</b>	<b>474</b>	<b>610</b>	<b>803</b>	<b>924</b>	<b>211</b>	<b>1,135</b>

### Child Care Provider Training: Healthy, Safe, Nurturing Environments

*HLO# 8: A): Increase quality of currently available child care slots*

#### ❖ **English Speaking Instruction:**

Number of Classes: 96

- Class Topics:
  - First Aid/ CPR
  - Creative Art
  - Food Handler's Test
  - Music for Young Children
  - Peacemakers in Training
  - Recognizing and Reporting Child Abuse
  - First by Five Infant/Toddler Training

Number of Participants: 2,476

- Dollars and Sense: Child Care Business Skills
- Guidance and Discipline
- Letting the Diverse World Into Your Classroom
- Working With Parents

#### ❖ **Spanish Speaking Instruction**

Number of Classes: 22

Class Topics

- Family Child Care Overview
- Recognizing and Reporting Child Abuse
- Food Handler's Test
- Child Behavior Management
- Oregon Child Care Basics 1: Health and Safety

Number of Participants: 279

- Oregon Child Care Basics 2: Social and Emotional Development of Young Children
- Family Child Care: Taxes
- Domestic Violence

<sup>1</sup> Program Year 2002-2003 Data Unavailable due to Network Database Conversion Technical Difficulties

# SB555<sup>5</sup> Priority Outcomes

## ❖ **Quality Indicators**

- Parent satisfaction with the resource and referral system
  - Goal: 90% accurate and helpful: Outcome: 95% accurate, 98% helpful
  - Goal: 100% will use service again: Outcome: 95% indicate will use again
- Child care providers will increase their knowledge of quality child care
  - Goal: 85% increased knowledge: Outcome: 100% successful
- Providers will increase ratings in targeted improvement areas
  - Goal: 85% increased targeted ratings: Outcome: 100% successful
- Programs/providers will meet national or other quality indicators – 100% successful  
**Self-Assessment Project:** A successful self-evaluation and monitoring program. Nationally recognized rating scales; reliability has been assessed and validated. Providers attend group trainings, create an individualized plan, receive input and guidance from staff, and a modest stipend to help implement the changes that are decided through the self-assessment process.

## ❖ **Cultural Competency**

“An agency contracting to provide child care resource and referral services shall make such services accessible to families, with particular sensitivity to ethnic and cultural minorities, languages spoken, families with special needs, and the economically disadvantaged.” ORS 414-500-0030 *Administrative Requirements for Resource and Referral*

**Lane Family Connections, Service Year 2001 – 2002<sup>6</sup>**  
**Ethnicity Breakdown (Percent Data)<sup>71</sup>**

	African American	Asian/Pacific Isles	European American	Latino/Chicano	Middle Eastern	Native American	Declined	Other	Unmarked
<b>Community Demographics</b>	<b>2,391</b> .7%	<b>6,952</b> 2.2%	<b>286,075</b> 88.6%	<b>14,874</b> 4.6%	<b>N/A</b>	<b>3,268</b> 1%	<b>N/A</b>	<b>534</b> .2%	<b>N/A</b>
<b>Providers Enrolled</b>	<b>23</b> 20%	<b>40</b> 4%	<b>543</b> 47%	<b>163</b> 14%	<b>15</b> 1%	<b>99</b> 9%	<b>108</b> 9%	<b>89</b> 8%	<b>63</b> 6%
<b>Children in Families Served</b>	<b>110</b> 4.8%	<b>60</b> 2.7%	<b>1,652</b> 75%	<b>220</b> 10%	<b>11</b> .5%	<b>108</b> 4.9%	<b>59</b> 2.7%	<b>38</b> 1.7%	<b>0</b> 0%

## Funded Projects and Activities Leveraged

### ❖ **Lane County Cares – Child Care Provider Wage Enhancement**

*(HLO#8, Strategy A1): Provides developmentally appropriate environments through early childhood care provider training and enhanced compensation.* Lane Family Connections administers this nationally recognized program that not only reimburses teachers for higher levels of professional development recognized by the Oregon Professional Development Registry, but then provides direct wage supplements.

### ❖ **“Partnership for Youth Fund” Staff Training Program – City of Eugene**

Access to essential training, technical assistance and networking for youth development staff. Supports implementation of quality youth programs. Provides training that will help programs meet or exceed national standards set by the Benson 40 Development Assets Model and the National School-Age Care Alliance standards.

### ❖ **Workforce Skill Development Training – Oregon Workforce Investment Board**

Exciting partnership with Lane County Chapter for the Education of Young Children, the Workforce Grant provides training, scholarships and other supports to help child care providers meet state registration and certification qualifications. Addresses quality, retention and provider compensation by helping providers increase the number of children they legally care for, and eligibility for DHS Enhanced Provider rates.

<sup>1</sup> Program Year 2002-2003 Data Unavailable due to Network Database Conversion Technical Difficulties

❖ **Newly Revised Website:** [www.lanecc.edu/lfc](http://www.lanecc.edu/lfc)

Online access for parents seeking child care, wide array of information, services and links related to child care. Includes web board for child care related discussions.

❖ **Employers of Choice Statewide Campaign:**

Employer involvement in child care is good for children, good for parents, and good for business. Employees struggle on a day-to-day basis to balance work and family life. Combined family and work responsibilities create problems that employers can solve. Effective work/life strategies help recruit talented employees and retain trained ones. Lane Family Connections offers enhanced services that are a creative solution to employee child care concerns.

❖ **NACCRRAware Database Conversion**

Lane Family Connections, as a member of the National Association of Child Care Resource and Referral Agencies, strives to provide information infrastructure for early learning and school age programs through the implementation of a the national standardized data set of valid, reliable and comparable data for use at the local, state and national levels. Lane Family Connections will be in the first wave of Oregon's conversion to NACCRRAware under the guidance of the Network Data Administrator. This database is a cutting-edge, internet-based data collection system that allows programs to use current technology when providing services within the community. It is the newest and most powerful information system created for child care resource and referral agencies.

❖ **Community Outreach and Networking**

Lane Family Connections participates in or networks with the following local, statewide and national groups:

- SB555 Early Childhood Education Team
- Lane County Human Services Network
- Success by Six Child Abuse Prevention
  - Ages and Stages Questionnaire Early Childhood Screening Project
- Lane Workforce Partnership "Worknet" Employer Networking Forum
- Department of Human Services Self-Sufficiency Program JOBS Community Planning Team
- Partnerships for Youth Fund Steering
- National School Age Coalition
- Centro Latino Americano Partnerships for Youth Fund Cultural Competency
- South Lane Relief Nursery – Board
- Red Cross USDA Food Program
  - Latina Services
- Oregon Employment Department Child Care Division Family Child Care Overview Review
- Oregon Association of Child Care Directors
- Oregon Association for the Education of Young Children
- ARC Lifespan Respite Referral of Lane County Advisory Council
- Oregon Child Care and Education Council Training and Quality Subcommittee
- Oregon Commission for Child Care
  - Child Care Resource and Referral Advisory Committee
- Oregon Child Care Research Partnership
- Oregon CCR&R Network Statewide:
  - Provider Training
  - Data Quality
  - Diversity
- Risk Management
  - Lane Community College
  - Diversity Team
  - Native American Student Alumni
- Stand for Children
- One Voice for Child Care (State Advocacy Group)
- Healthy Start
- Family Resource Centers
- Birth to Three
- Relief Nurseries: Eugene, Florence, South Lane
- DHS Self-Sufficiency Branch Offices
- Oregon Diversity Institute

## ***FUNDING PARTNERS***

**We appreciate the ongoing support of our 2001 – 2003 funding partners.**

Oregon Employment Department Child Care Division -  
Oregon Child Care Resource and Referral Network

State of Oregon Department of Human Services

State of Oregon Department of Education

Portland State University Oregon Center for Career Development

Lane County Commission on Children and Families

Oregon Department of Community Colleges – Workforce Training

City of Eugene Local Bond Measure – Partnership for Youth Fund

Lane County Commissioners – Lane County CARES Project

## ***ADVISORY COUNCIL***

**The dedication of our Advisory Council continues to guide and strengthen Lane Family Connections in essential and important ways. We sincerely appreciate their support.**

Janet Rappaport	Respite Program Manager	ARC of Lane County
Peggy Lintula	Director	A Primary Connection Family Resource Center South Lane School District
Celia Maximin	Customer Service Specialist	Lane Community College Workforce Development
Joy Marshall	Organizer	Lane County Stand for Children
Mary Kuhl	Vice President, Parent Representative	Lane Chapter of Oregon Association for the Education of Young Children
Pamela Renfro	Lifespan Respite Coordinator	The Arc of Lane County
Joanne Miksis	Program Reviewer	Oregon Department of Education
Karen Logvin	Administrator Child and Family Services	University of Oregon
Elizabeth Lindbloom	Self Sufficiency Program Manager	State of Oregon Department of Human Services Community Human Services
Janine Estella Phearson	Owner, Director	Cuddle Time Day Care Junction City, Oregon
Elaine Phillips	Program Services Coordinator	Lane County Commission on Children and Families (formerly Coordinator, Lane Microbusiness)

## **STAFF TEAM MEMBERS**

<b><i>Dr. Barbara Delansky</i></b>	<b>Manager – Lane Community College Student Life and Leadership Development</b>	<b>Extension 5337</b>
Melanie Davis	Office Support Specialist	Extension 3300
Tom Johnson	Budget Specialist	Extension 3303
Gibby Bridge	Provider Consultant	Extension 3304
Katy Fuller	Parent Consultant	Extension 3305
Julie Fosback	Provider Consultant	Extension 3307
Ana Mujica	Multicultural Services Specialist (Interim)	Extension 3306
Terri Hansen	Provider Consultant, Workforce Training Project	Extension 3308
Sue Norton	Co-Director	Extension 3301
Vena Williams	Co-Director	Extension 3302
Tonja Richardson	Volunteer	Specialized Employment Services
Mira Kohl	Office Support	LCC Learn to Earn

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<sup>1</sup> Child Care Demand and Supply Estimates: Based on 2000 Population Estimates and the 2000 Oregon Population Survey, Child Care Policy Research Biennial Report, Oregon Child Care Research Partnership, September 2002.

<sup>2</sup> Family Child Care Providers: Registered, Exempt and DHS Enhanced

<sup>3</sup> Certified Family Child Care (formerly Group Home Day Care)

<sup>4</sup> Includes recreational and other enrichment activities for elementary and middle school age kids.

<sup>5</sup> The 1999 Oregon Legislature adopted Senate bill 555 that requires the development of a statewide early childhood system of services and supports. All counties are expected to develop an integrated plan within the local Coordinated Comprehensive Plan.

<sup>6</sup> In combination with one or more other races listed. Individuals may report more than one race.

<sup>7</sup> U.S. Census Bureau, Geographic Area: Lane County, Oregon, Data Set: Census 2000 Redistricting Data (Public Law 94-171) Summary File, QT-pl. race, Hispanic or Latino, and Age: 2000, Matrices PL1, PL2, PL3, and PL4.