



KUDOS and Congratulations go to March's Classified Employee of the Month - Pam McClelland, Co-operative Education/High School Connections

Front row, left to right: Yvonne Fasold, Patty Hine, Pam McClelland, Elaine Marsh, Cheryl Reiter, Tina Jones
Back row, left to right: Marilyn Akehurst, Phoebe Anderson, Andrea Newton, Laurie Swanson-Gribskov, Doug Orton, Carole Woodman.

Representatives of the Classified Professional Development Team joined staff of Cooperative Ed and High School Connections to present Pam McClelland with the Employee of the Month award for March. Pam joined LCC in November 1986 as a bookkeeper in Financial Services where she worked for two years; then worked as an Administrative Specialist in Electronic/Advanced Tech until August 2006 when she became a Project Specialist in Cooperative Ed on the High School Connection Team.

Pam was on the ground floor of a brand new staff team in High School Connections and brought a wealth of knowledge, insight and skills about how the college operates. She promotes Lane in the community and provides good customer service.

Pam was pivotal in moving the College Now Program enrollment processes from a manual system to the automated Banner system. Using her knowledge of the Banner system, Pam has automated the mechanism to provide grade results to the high schools involved in the RTEC programs.

Pam worked with Enrollment Services and Counseling to move Expanded Options to a different third party pay system that did not entail creating shadow CRNs. She helped design the application and registration screens for College Now students. She has been instrumental in training the high school teachers on these changes – both with stand up presentation and website demonstration and one-on-one assistance.

Pam is usually the first voice encountered by high school students, parents and teachers as they look for options for their students. She is calm, steady, helpful and approachable. Pam recognizes there are multiple stakeholders and customers for the services provided by the High School Connections Office and provides the support for many meetings including the High School Connections Steering Committee, the High School Connections Design Team and Career Pathways. She treats all with equal respect and responsiveness regardless of perceived status, whether they are a school superintendent, high school student, teacher, or community member.

Pam serves on the Enrollment Services CORE team which benefits the entire college. Outside of LCC, she provides administrative support to the Pioneer Charter Middle and High School Board of Directors. She has been a long term volunteer with the Girl Scouts.

Pam McClelland is positive, hard-working, and provides excellent customer service. She is very capable and efficient. She creatively develops systems that meet complex needs. She is the mother of two grown children and the proud grandmother of three grandsons.

When you see Pam, congratulate her for doing a terrific job and celebrate her nomination as March's Classified Employee of the Month.

And remember that, you too, can help us to recognize exemplary classified employees by nominating them for this award by the 15 of each month. Nomination forms are available: 1) on the CPDT website: <http://www.lanecc.edu/cpdt/eom.html> ; or 2) from Elaine Marsh, IRAP: marshe@lanecc.edu .