



Lane Community College Health Clinic

4000 East 30th Avenue Eugene, Oregon 97405

phone: 541.463.5665 fax: 541.463.4164

ADMINISTRATIVE POLICIES & PROCEDURES

POLICY: AFTER-HOURS ACCESS TO MEDICAL ADVICE

DESCRIPTION: Describes the procedure for accessing the after-hours medical advice system at the Lane Community College Health Clinic.

OVERVIEW:

The purpose of this policy is to specify the after-hours coverage provisions for LCCHC patients in order to fulfill the clinic's mission to provide quality health care to students and employees of Lane Community College.

PROCEDURE:

- 1) Phone Message – The after-hours care message on the main clinic phone tree states “The clinic is now closed. If you are having a medical emergency and are on campus, dial 541-463-5555. If you are not on campus, dial 911 or report to a local emergency department. LCC Health Clinic does not provide after-hours medical care.” LCCHC does not provide after-hours medical care as part of its regular services. All clinic services are available only during office hours.
- 2) Campus Public Safety – In case of emergency when the clinic is closed, students and employees are directed to call Campus Public Safety at (541) 463-5555.